	INTEGRATED MANAGEMENT SYSTEM		
	INTEGRATED MANAGEMENT SYSTEM POLICY		
Kodi Nr : A.04.IMSP	Version : 3	Effective Date: 04.04.2018	Page 1 of 2


R&T engaged in the business of **Trade, Civil Engineering and Restoration**, is committed to customer satisfaction, guiding principles of Responsible Care and continual improvement in its Integrated Management System and performance.

R&T overall aim is to:

- Provide the best possible products and services, fulfilling the specified requirements;
- Achieve the highest level of customer satisfaction and also to contribute to the evolution, efficacy and productivity of our clients;
- Use data to improve our products and services through better information. We will do this by providing quality products and services that are delivered on time, defect free and within budget;
- Establish and maintain our position as a ‘trusted partner’ for potential clients and authorities who need access to R&T data;
- Ensure all our products and services are conducted to the highest, appropriate ethical, quality and technical standards;
- Guarantee the highest level of quality, environmentally friendly, free of occupational health and safety, information security risks and road traffic safety risks, through the continuous improvement of the processes and activities carried out in our company.

To achieve this, R&T is committed to:

- A process approach to establish analytical systems across documented information;
- Instil its Integrated Management System into R&T’s culture and daily practices as a long-term commitment to quality, environment, occupational health and safety, information security, road safety, continuous improvement, and third parties satisfaction;
- Ensure the understanding and complying with the relevant statutory, legal, other, regulatory and contractual requirements in operation within our working environment to which we subscribe;
- Conserve natural resources in particular energy, water, raw materials and promote the development of natural green surroundings;
- Incorporate suitable technologies & methods for quality improvement, energy efficiency, environmental protection, health & safety of third parties and prevention of information security breaches;
- Anticipating future changes, assessing risks and opportunities, and taking measurements to Eliminate, Minimize or Control the quality, environmental, occupational health and safety and information security risks;
- Ensure that risks to the company are monitored and reviewed;

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Kodi Nr : A.04.IMSP	Version : 3	Effective Date: 04.04.2018	Page 2 of 2

- Ensure that appropriate quality, environmental, occupational health & safety, information security & road safety controls are in place;
- Ensuring availability of information and all necessary resources to achieve objectives & targets;
- Comply work procedures with self-discipline and hold everyone accountable for their responsibility;
- Promote usage of renewable energy, wherever feasible;
- Strengthen awareness, skills and competence of employees and contractors' workmen and also foster dialogue with vendors, customers and community;
- Periodically review and improve the adequacy, suitability and effectiveness of Integrated Management System;
- Create a framework for company resilience with a capability of an effective response to threats that might impact business operations.

We shall communicate this policy to all personnel working with or on behalf of R&T and to interested parties on demand. The Integrated Management System is reviewed at management review meetings to ensure that it is still effective and applicable to the company with a view to promoting continuous improvement.

Renis TERSHANA

CEO